Assessment Committee Annual Report 2012-2013



UNT System College of Pharmacy

Assessment Committee Membership William Lubawy, Chair Larry Cohen Shara Elrod Lisa Killam-Worrall Carol Kominski Tina Machu During the 2012-2013 Academic Year the Assessment Committee accomplished the following:

- 1. **Organization.** The Assessment Committee was constituted by the Dean and it developed Standard Operating Procedures including a charge and a reporting relationship.
- 2. **Consultant.** The Assessment Committee met several times with Professor Hazel Seeba, Associate Dean for Assessment, University of Iowa College of Pharmacy. Dean Seeba serves on the External Advisory Committee for the College. Advice from these meetings involved:
 - a. general guidelines for the education and functioning of the committee.
 - b. encouraging the College to send Carol Kominski to the Texas Pharmacy Congress (TPC) to work with assessment individuals from other pharmacy schools. The Dean agreed to this recommendation and inquired about the TPC Assessment Group at the next TPC meeting. Unfortunately the TPC no longer has a group dealing with college assessment. The committee will pursue other forms of helping Carol become more familiar with pharmacy assessment and activities at other schools.
 - c. encouraging development of a single Assessment Plan rather than one for Standard 3 and a separate but related one for Standard 15 as considered initially for the 2012 submission to ACPE.
 - d. discussions on a variety of assessment instruments to build into an assessment plan.
- 3. **Assessment Plan**. In response to 2c. above the committee developed a unique 7 question assessment plan that was presented to the ACPE Site Visit Team during their 2013 Visit. The plan developed is included as Appendix A appended to this Annual Report.
- 4. Teaching Competence/Interest Inventory. In order to assist the department chairs with teaching assignments the committee began the process of conducting an inventory of faculty competence and interest in teaching various topics in the curriculum. Draft syllabi for all courses were listed and faculty indicated their comfort level with each topic. The inventory was completed in 13-14. The final document was utilized by the chairs in their teaching assignments and in targeting areas of expertise for future hires. A brief example of the inventory is included as Appendix B to this Annual Report.
- 5. **PharmAcademic.** The Lisa Killiam Worrall arranged a video-conference for the committee with PharmAcademic to learn about the capabilities of their electronic portfolio system. The result was an endorsement to pursue a contract with them for the college student portfolio system.
- 6. Student/Faculty Liaison Group. The committee wrote an operational plan for the Student/Faculty Liaison Group meetings. The committee chair and the Associate Dean for Academic Affairs met with representatives from the Center for Learning and Development to review the goals and procedures for facilitating the meetings. The Dean will employ a related strategy in his "Dean's Roundtable Meetings" with the class officers except he will facilitate those meetings and take the results to the faculty. The plan is included as Appendix C to this report.
- 7. **Reporting.** The committee reported on its activities at each monthly faculty meeting.



ASSESSMENT PLAN Draft 3 5-1-13

1. Are we attracting and admitting students with the greatest likelihood for success?

Source of	Examples of Data Collected	Formative	Timeline	Frequency	Responsibility	Reviewers	Area Impacted/Action Plan
Information		Summative			for Data		
		Both			Collection		
Entering student	Admissions Data: GPA, PCAT, work	В	Early Fall	Annually	Admissions	Admissions	Admission Criteria, Student
data correlated	experience, Interview Score, Personality or				Office,	Committee,	Advising, Instructional Strategies
with subsequent	Critical Thinking Tests, Demographics,				Academic	Executive	and Interventions
student success	Candidate Surveys correlated with:				Affairs	Committee	
	PharmD GPA, grades in specific courses,						
	student awards, PCOA, NAPLEX, MJPE						

2. Are our learning experiences sequenced correctly, delivered optimally and covering the most appropriate material?

Source of	Examples of Data Collected	Formative	Timeline	Frequency	Responsibility	Reviewers	Area Impacted/Action Plan
Information		Summative			for Data		
		Both			Collection		
Student survey	AACP Benchmark Data	В	Late Fall,	Annually or	Academic	Executive	Curriculum Committee,
on courses and	Student feedback on value of courses,		Late	end of	Affairs	Committee,	Departments, Individual Faculty
instructors; End	quality and type of instruction		Spring	semester,		Faculty	
of year student	Alumni impression of curriculum		Alumni 3				
survey; AACP	Preceptor perception of skill areas		years				
Graduating	Preceptor/site evaluations by students		after				
Student Survey;			graduat-				
Course director			ion				
meetings;							
Alumni,							
Preceptor							
Surveys							

3. Are we providing the best environment for the professional development of our students, staff and faculty?

Source of Information	Examples of Data Collected	Formative Summative Both	Timeline	Frequency	Responsibility for Data Colletion	Reviewers	Area Impacted/Action Plan
Student Affairs	Quality of advising, tutoring, psychological	В	End of	Annually for	Student Affairs	Academic	Student Affairs
and Library	assistance, provision for accommodation		Academic	Student	Library	Affairs	Library
surveys, faculty-	Library hours, holdings, facilities design		Year	Affairs and	Dean	Executive	Dean
staff satisfaction	Faculty/Staff mentoring			faculty/staff		Committee	Departments
surveys,	AACP Benchmark Data			evaluations,			
Faculty/staff				every three			

evaluations,		years for		
Peer reviews of		remainder		
teaching.				
AACP				
Graduating				
student surveys,				
Senior student				
surveys yet to be				
developed.				

4. Are we advancing health care and our profession?

Source of	Examples of Data Collected	Formative	Timeline	Frequency	Responsibility	Reviewers	Area Impacted/Action Plan
Information		Summative			for Data		
		Both			Collection		
Faculty/Staff	Peer reviewed publications, impact factors	В	Late	Annually	Faculty/Staff	Department	Departments
data for	proposals submitted, grants funded,		Spring		Department	Chairs	
performance	patents, invited presentations,				Chairs	Dean	
evaluations	National awards-recognitions for					Executive	
	research/teaching/service, development of					Committee	
	new/improved practice models						

5. Are we serving society and our profession?

Source of Information	Examples of Data Collected	Formative Summative	Timeline	Frequency	Responsibility for Data	Reviewers	Area Impacted/Action Plan
		Both			Collection		
Faculty/Staff	Community/public service projects,	В	Late	Annually	Portfolio and	Dean	Experiential Education
data for	number of individuals served, number of		Spring		Assessment	Executive	Departments
performance	students/faculty involved				Data Manager,	Committee	
evaluations	Service on college, university, national				Department		
Student	association and/or clinical site committees,				Chairs		
portfolios	Elected officer position in national						
-	organizations						

6. Are our students developing the knowledge base, skills, attitudes and behaviors we desire and are needed by society and the profession?

Source of	Examples of Data Collected	Formative	Timeline	Frequency	Responsibility	Reviewers	Area Impacted/Action Plan
Information		Summative			for Data		
		Both			Collection		
Course Learning Outcomes (CLOs)	IRATs, GRATs, quizzes, homework assignments, peer assessments, module exams, preceptor evaluations, OSCIs	F	Through- out the year	As needed	Faculty/Precep tors/Students	Faculty Assessment committee	Associate Dean for Academic Affairs, Departments, Curriculum Committee
	Final exams mapped to CLOs, portfolio	S					

	examples liked to CLOs, preceptor evaluations						
Program Learning Outcomes (PLOs)	PCOA, portfolio examinations	F	Through- out the year	PCOA at end of P1 and P3 yrs Portfolios as needed	Faculty	Faculty Assessment committee	Curriculum Departments
	4 th year portfolios evaluated by CAPE standards, OSCIs, preceptor evaluations	S	Through- out the year	Annually or as needed	Faculty, Associate Dean for Academic Affairs	Dean, Executive committee, Assessment committee, Faculty	Curriculum Departments
SCP Competence Goal	PCOA, Naplex Results, Preceptor evaluations, Employer surveys	S	Summer	Annually	Associate Dean for Academic Affairs	Dean, Executive Committee	Curriculum Departments
SCP Team Health Care Goal	IPE Learning outcomes evaluations, student portfolios and preceptor evaluations of students evaluated for IPE, employer surveys	S	Throug- out the year	As needed	Experiential Education Director	Assessment committee, Curriculum committee	Curriculum
SCP Lifelong Learning Goal	Pre-learning session quizzes, preceptor evaluations, post graduation experiences: residencies, fellowships, board certifications, employer surveys	В	Through- out the year	Annually or as needed	Faculty, Experiential Education Director, Associate Dean for Academic Affairs	Dean Executive Committee	Curriculum

7. Do we have a culture of assessment for improvement and are our improvement processes successful?

Source of Information	Examples of Data Collected	Formative Summative Both	Timeline	Frequency	Responsibility for Data Collection	Reviewers	Area Impacted/Action Plan
SCP Assessment Culture Goal	Faculty/Student survey to be created, AACP survey	F	End of Spring Semester	Annually	Assessment Committee	Executive Committee	Entire program

Appendix B (initiated in 12-13, completed in 13-14)

Teaching Competence/Interest Inventory with Hours/Drugs - 10-30-13

Courses listed in the same sec	mence as listed on Pages 34.	35 of the 2013 Application to ACPE
courses listed in the same sed	ucifice as listed off rages 34	33 of the 2013 Application to ACFL

AD	Anthony DiPasqua
AT	Ashley Toale
CW	Catherine Wu
DE	Dorette Ellis
EC	Eric Cheng
IP	lok-Hou Pang
KB	Katrina Bullock
KP	Katalin Prokai
LC	Larry Cohen
LW	Lisa Worrall
PC	Patrick Clay
RM	Roy Martin
TM	Tina Machu
SE	Shara Elrod
XD	Xiaowei Dong

XD	Xiaowei Dong				
FALL 14	XXXXXXXXXX	xxxxxxxxxx	хохохохох	ххххх	XXXX XXXXXXXXXXXXXX
	7331 Immune Based Dis & Therap	Competent	Develop Interest	Hours	
	Antigens/antibodies/complement	AD		15	
	Transplantation/delayed rxns			6	
	Immune response, cytokines, vaccines			6	
	AIDS		PC	1	
	Suppressants/modulators, drugs causing rxns		PC	4	penicillins, contrast med, nsaids, sulfas, sulfites, platinun
	Immune diseases,			3	
	7332 Prin Med Chem and Pharmacol	Competent	Develop Interest	Hours	
	Intro/drug discovery	AD KP			
Machu - D	r Pharmacophores, SAR, QSAR	AD KP			
Koti	Factors influening ADME	AD KP			
	Prodrugs/Bioanalytial Tech	AD KP			
	Receptors/Affinity/Potency/Efficacy	TM			
	Antagonism/D-R Curves	TM			
	Symp and parasymp NS drugs	TM			
	7534 Integ P-ther 1 EENT/Skin/Renal/F&E	Competent	Develop Interest	Hours	

,	334 litteg i -ther I ELIVI/3kiii/Keliai/1 &L	competent	Develop litter	est Hours	
co w 7136	Skin/hair anatomy		KB SE	1	
	Antihistamine MC/P-col	TM		2	antihistamines 1MC 1 Pcol
IM - Dir	Skin diseaases/allergies	AT	KB SE	12	glucocorticoids 1 MC 2 Pcol
AC 1	Skin fungal infections/antifungals	PC	KB SE	2	topical antifungals 1 MC
AC 2	Eye Disorders	IP LW	DE	5	cholinergics/antichol/B block/PGs 1MC 1 Pcol
	Nasal/pharyngeal/laryngeal disorders	TM	КВ	6	adrenergics 1MC 1 Pcol
	Fluid/Electolyte disorders			4	ADH ag/antag 1 Pcol
	Na+/K+/Mg+/PO4/Ca+/Acid Base		DE	10	diuretics 2 MC 3 Pcol
	Renal dysfunctioning/CKD/Acute renal	AT	SE	8	erythropoetin/Vit D analogs/calcimim 3 Pcol
	Drug dosing in Renal dysfunction	AT	PC SE	3	(how fit in with kinetics?)
	Nephrotoxins/dialysis/renovascular dis	AT		10	nephrotoxins 2 Pcol (AMG/CIsP/AmphoB/NSAID)
	Renal transplant P-col/Therap		AT	2	

70	OF Late Phases Page 2 PH, Palling Pages	C	Danielan Internat	
/3	35 Intr Pharm Prac 3 PH, Policy, P-econ	Competent	Develop Interest	Hours
	Public Health/epidem & disease		KB PC SE	
almer - Dir	PH Services/Global health/dis preven		KB SE	
ann	Health serv financ		KB SE	
ublic Hlth	Emergency Preparedness		KB PC	
	PH Law and Ethics/Pharmacist role	RM	PC	
	P-econ/efficacy/outcomes/efficacy	LW LC	PC	
	Cost - benefit/effectiveness/utility	LW		
	P-econ research/drug develop & treat	LC		
	Pharm Policy/goals/stakeholders	LC		
	Policy dysfunction/formularies	LC		
	Innovation friendly policies			
	Pharm as a business/insurance benefits			
	Policy outlooks			

	Tolley outlooks			
	7136 Integrated Pharm Recitation 1	Competent	Develop Interest	Hours
co w 7534	SAR-Pharmacol	AD		
	ADME	AD TM KP		
AC 1 -Dir	Receptors and drug activity	IP AD TM	DE CW	
Baldwin	Electrolyte disturbances			
Martin	Acute renal failure			
PK 1	Chronic kidneydDisease	AT	SE	
	Acid/Base balance			
	Dermatologic conditions	AT	KB SE	
	Eye complaints	CW DE	KB LW IP	
	Sinusitis/pharyngitis	TM AT	KB	

	Drug allergies	livi	КВ		
713	7 PP Skills Lab 3 Sterile Compound	Competent	Develop Interest	Hours	
	IV Admix/vials/syringes/ampules	AD AT	•		
Toale - Dir	Compatability/incompatability	AD XD AT			
ID	Parenteral Calcluations	AD AT			
	Single/multiple product preps	AT			
	QA Chemotherapy parenterals	AD	XD		
	TPN/home health parenterals	AD	XD.		
SPRING 15	XXXXXXXXXXXX	XXXXXXXX	XXXXXXXXXX		XXXXXXXXXXXXXXX
	11 Integ P-ther 2 Endo, Male-Female	Competent	Develop Interest		
co w 7146	Diabetes pathophys/assessment Insulins and noninsulin MC & P-col	KB AT TM AT	SE	2 5	insulins/non insulins 1 MC 4 Pcol
Toale - Dir	Therapy of Type 2 diabetes	KB PC SE LW AT		1	ilisuilis/iloii ilisuilis 1 MC 4 PCOI
AC 2	Therapy of Type 1 diabetes	KB AT LW	PC SE	1	
IM	Inpatient/outpatient management	KB SE LW	PC	4	
	Hypothal/Pit/Adrenal axis	KB AT LW	TM	1	
	Thyroid MC and P-col	TM AT		1	thyroid replacements/anti thyroid 1 Pcol
	Thyroid disorders	KB AT KB AT	TM TM	3 2	
	Adrenal disorders Pituitary disorders	KB AT	TM	2	
	Estrogen/Androgen MC and P-col	KP AT	••••	3	est/progest/androg 1 MC 2 Pcol
	Contraception	AT	KB SE	4	
	POS, menstrual dis/endometriosis/HRT	AT	KB SE	5	
	Infertility M & F	AT	KB SE	2	
	PID/vag and male genital infections	AT	КВ	2	
	BPH, ED MC and P-col	AT	KD.	2	5-a-hydrogenase inhib/phosphodies inhib 2 Pcol
	BPH, ED treatment Drug induced endo and reprod dis	AT AT	KB KB	1 1	
	brag madeed endo and reprod dis	Ai	KD	-	
744	2 Integrat P-ther 3 Cardiovascular disease	Competent	Develop Interest	Hours	
co w 7146	Cardiac assessment/Pathophys			2	
	ACEI/ARB/Renin MC & P-col	AT		2	ACEI/ARB/renin blockers 1 MC 1 Pcol
Bullock - Dir IM	Ca Channel/alpha-beta MC & P-col Hypertension	AT AT KB SE		4 5	CA Channel block/alpha-beta block/vasodil 2 MC 2 Pcol
AC 1	Antiarrhythmics MC and P-col	AT NO 3L		4	1 MC 3 Pcol
	Arrhythmic therapy	AT KB SE		7	1
	Antiplatelet and Fibrinolytics	AT KB		2	
	Ischemic Heart Disease/ACSs	AT KB SE		6	Nitrates/Ranolazine 1 Pcol
	Heart Failures	KB AT		9	
	Cardiac Glycosides/Aldost Antag MC&Pc	АТ	DE AT	3 1	Digoxin/ 1 MC 2 Pcol
	Valvular heart disease/Pulm hyperten Drug induced cardiac disease	AT	KB KB AT	1	Neg inotrop/cardio toxic/Na-H20 Retention 1 Pcol
	Dyslipidemia MC & P-col		ND AI	3	Statins/fibrates/niacin 1 MC 2 Pcol
	Dyslipidemia treatment	AT KB SE	PC	3	
	Anticoag MC and P-col			2	Heparins/clopidogrel/prasugrel 1 MC 1 Pcol
	Thrombolic disorders/DVT	AT KB SE		3	
	Cerebrovascular disease/stroke/bleeds Shock	AT KB SE		2 1	
	SHOCK			•	
734	3 Pharmacokinetics	Competent	Develop Interest	Hours	
	PK transport/ADME		PC AD		
PK 1 Dir	One/Multi-compart models		PC AD		
PK 2 ID	IV models PK of Orals/multiple dose regimens	КР	PC AD PC		
טו	Clearance	KP	PC		
	Nonlinear PK		PC		
	Dosing in obese/peds/geriatrics/dialysis		PC		
	Clin PK population vs individual		PC		
	Clin PK disease/TDM/Drug-drug interx		PC		
	Clin PK pharmacogenomics and PK				
w 7156	LABS - Li				
w 7156 w 7146/7156	LABS - Pheny Fosphen LABS - Aminoglycoside		PC		
w 7146/7156 w 7146/7156	LABS - Vancomyin		PC		
w 7146	LABS - Digoxin		-		
w 7156	LABS - Theophylline				
w 7146	LABS - Warfarin				
70.	E Int Dhave Drag 4 Fuld Das Sure and Dr	Commetes	Dovolon Interes	House	
734	15 Int Pharm Prac 4 Evid Bas Prac and DLE Drug info resources	Competent LW	Develop Interest SE AT	Hours	
Worrall - Dir	Drug study design/biostats/clin-stat sig	LW AT	SE AT		
PK 1	Drug study design/descrip/obs/clin trial	LW AT PC	SE		
PK 2	Meta-analysis/systematic review	LW AT	SE		
	Evidence based guidelines	LW AT PC	SE		

TM

ΚВ

Drug allergies

	Preparing Monographs	LW	SE AT		
7	146 Integrated Pharm Recitation 2	Competent	Develop Interest	Hours	
	343 Hypertension	KB SE AT	CW		
& 7442	Acute Coronary Syndromes	KB	CW		
	CHF	KB	CW SE		
ID - Dir PK 2	Cerebrovascular Disease Atrial Fib	KB SE KB SE AT			
PR Z	Dyslipidemia	KB SE AT	PC		
	Type 1 DM	KB TM	SE		
	Type 2 DM	KB SE TM	PC		
	HPA Axis	КВ			
	Contraception HRT	KP SE	KB KB		
	Men's health	SE	KB		
7:	147 PP Skills Lab 4 DI, Evid Based Med	Competent	Develop Interest	Hours	
AC 2 Dir	DI Questions/tertiary/secondary/primary resources	AT LW	SE		
Adj Fac	Biostat problems	AD LW	SE		
	Observational studies	AD AT LW	SE		
	Clinical trials	PC KP AT LW	SE		
	Systematic reviews and meta analysis Formulating Responses	AD AT LW LW	SE AT		
	Formulating Nesponses	LVV	AI		
FALL 15	XXXXXXXXXXXXXXXXXX	XXXXXXXXXXX	XXXXXXXXXX		XXXXXXXXXXXXX
7	451 Integ P-ther 4 Infectious Disease	Competent	Develop Interest		
Clay - Dir?	Lab Tests/Antimicrob regimen selection CNS Infections	PC	PC	4 2	
ID	RTI - Lower and Upper	PC		3	
PK 1	Tuberculosis	PC		1	
PK 2	Fungal infections- topical/systemic	PC		2	
	Inhaled therapies SSTI	PC	PC	1 2	
	Bone and joint infections	PC		2	
	Invasive device infections	PC		2	
	Surgical infections	PC		2	
	Parasitic infections Geniourinary infections	PC PC		1 2	
	GI infections	PC		2	
	Vaccines	PC KB SE AT		2	
	Immunocompromised/HIV/AIDS	PC		4	
	Antimicrobial stewardship and infec cont	PC		2	
7:	352 Integ P-ther 5 Respiratory/GI	Competent	Develop Interest		
	Asthma MC & P-col/pathophys	TM		5	Cromolyn, theophylline 1 MC 1 Pcol
IM - Dir AC 3	Asthma pharmacotherapy COPD MC & P-col	KB AT TM	PC SE	3 1	Mucolytics, expectorants 1 Pcol
AC 3	COPD pathophys & pharmacotherapy	KB AT	PC SE	4	Mucolytics, expectorants 1 Pcor
	Pulmonary Arterial Hypertension			1	
	Drug induced pulmonary disease		SE	2	Aspirin, Bblockers, ACEI, nitrosoureas, bleo, alkyating, 2 Pcol
	GERD & PUD MC & P-col/pathophys	TM	DE	4	H2 blockers, PPI inhibitors, Bismuth 1 MC 1 Pcol
	GERD & PUD pharmacotherapy IBS MC & P-col/pathophys	AT TM	DE	3 3	Sulfasalazine, mesalamine, infliximab 1 Pcol
	IBS pharmacotherapy			4	Sanasanazine, inesananine, ininxinas 21 eei
	N/V MC & P-col	TM		1	Metoclopramide, 5HTRAs, olanzapine, phenothiaz 1 Pcol
	N/V pharmacotherapy	SE AT		2	
	Diarrhea/Constipation pharmacotherapy Hepatic disease MC & P-col/pathophys	AT	DE TM	2 1	
	Hepatic disease pharmacotherapy	AT	DE TIM	2	
	Drug induced hepatic disease	AT	TM	1	Alcohol 1 Pcol
	Pancreatitis	AT		3	
7	353 Integ P-ther 6 Neuro, Psychiatry, Pain	Competent	Develop Interest	Hours	
,	Seizures adult/child	AT	KB	1	
Cohen - Dir	Seizures MC & P-col			3	
Jann	Seizures pharmacotherapy			3	
Hem/Onc	Parkinson's disease MC & P-col Parkinson's pharmacotherapy		KB PC PC	2 3	
	Multiple Sclerosis		FC	3 1	
	Schizophrenia MC & P-col			2	
	Schizophrenia pharmacotherapy	LC		4	
	Major Depressive Disorders MC & P-col	AT IC	TM	3	
	Major Depressive Disorders pharmacoth Bipolar disorder	AT LC AT LC		3 3	
	Psyhiatric disorders in children	LC		3	

Appendix C (initiated in 12-13, completed in 13-14)

Student/Faculty Liaison Group Guidelines

Modified 10-30-13

Purpose (s): To provide a forum between students and faculty for the exchange of ideas to improve learning and the general student experience in the College. To provide students with experience in a "quality assurance" process.

<u>Participants:</u> The class will be alphabetized by last name, and groups of 8-10 students will be created from the list. At the beginning of each semester one student representative and one alternate will be randomly selected from each group to represent the group for that semester. The representative or alternate will seek input from the members of their group and attend the meetings along with the student curriculum liaison and the student advocate. An academic support specialist or the director of the Center for Academic Performance (CAP) will moderate the meetings. The Associate Dean for Academic Affairs (ADAA) will also attend the meetings.

Meeting Timing: After Exam Blocks I-III and at the beginning of each semester.

Agenda: The agenda for each meeting will be as follows

- 1. Introductions and reminder of purpose (improvement of learning and the student experience).
- 2. Students will be reminded that ideas will go back to the faculty for consideration. Not all may be implemented.
- 3. Students will be asked to list things that are going well. This may be done course by course.
- 4. Students will be asked to list things that are not going well <u>and</u> provide helpful suggestions for improvement and/or an alternative. Again this may be done course by course. There should be a general consensus that the items generating suggestions for improvement are of sufficient concern to be listed and represent the opinion of the majority of the group.
- 5. Students will be asked to list things outside of particular courses that are going well/not going well <u>and</u> to provide helpful suggestions for improvement and/or an alternative. There should be a general consensus that the items generating suggestions for improvement are of sufficient concern to be listed and represent the opinion of the majority of the group.
- 6. An attempt <u>must</u> be made to come to some agreement on the priority of all the items for improvement that are listed, e.g., most important to least important, or at the least determine the two or three most important.
- 7. The college representative will present items of concern from the faculty back to the students (issues that come up in general discussions or in course directors' meetings).
- 8. Students will be asked if they feel these concerns are valid why or why not <u>and</u> will be requested to provide helpful advice on how to resolve or help concerns raised by faculty.
- 9. As a general rule at each meeting no student should speak for a second time until all students have had the opportunity to speak at least once. The same will follow for speaking for a third time etc.
- 10. If there is a suggestion to change something i.e. change the time a course or a lab meets, the suggestion <u>must</u> include an alternative agreeable to the majority of the group.

Post Meeting Follow Up: The ADAA will discuss the issues with the chairs and faculty involved. The ADAA will report the results of the discussions to the students. The reports may come through a follow-up meeting with the participating representatives, or with the whole class. In some cases, a written report may be sent to the students. Subsequent meetings of the committee will attempt to determine the effectiveness of previously implemented changes.