



# Student **Support Program**



Student Life. Relationships. Health. Living Away.

Call. Chat. Anytime. Anywhere.





We're here to help you succeed.

Speak with an advisor/counselor 24/7

**Attending college** 

or university is an

and stress.

exciting life experience. It can also be a time

of change, adjustment

89% of students report

feeling overwhelmed by all

they had to do and 65% feel overwhelming anxiety.\*

CHAT

- Immediate support available by phone and chat
- On-going support by appointment available by phone and video





\*Source: National College Health Assessment (Spring 2016)

## Personalized support

#### **The Student Support Program:**

- understands your challenges
- provides immediate support
- refers students to campus
- keeps your information confidential
- is available 24/7 + no cost to you

#### Support is available via:

- the My SSP app and web chat
- over the phone or through video
- self-directed resources including videos and articles in your preferred

#### **Contacting us is easy**

You can choose between scheduling an appointment for a date and time that works best for you or chat immediately 24/7.



Connect to

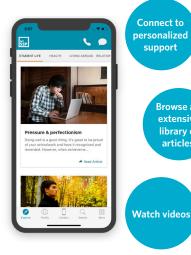
support

Browse an

extensive

library of

articles



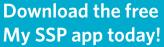


Download the free My SSP app today



**(7)** 1.866.743.7732

If calling from outside **North America:** 001.416.380.6578









## **Special Features** For International Students

Created by clinical and cultural experts, My SSP meets the unique needs of international students:



- access to an advisor/ counselor who speaks your preferred language and understands your culture
- immediate support 24/7 through app, chat and phone
- self-directed support including multilingual articles and videos on the My SSP app

Download the free My SSP app today!



App and online resources can help you with:



#### LIVING **HEALTH AWAY**

**Stress** Sadness Anxiety Wellness

Independence Time management

Loneliness

Confidence

### **RELATIONSHIPS**

**Family** Friends Communication **New cultures** 

**Confidential** 

### **STUDENT LIFE**

Study habits School-life balance **Academic stress Extracurricular activities** 

Free



My SSP: Student Support Program can help you anytime with:



adapting to new challenges



being successful at school



relationships with friends and family



practical issues while studying



stress, sadness, loneliness and more



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us.myissp.com



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